

The Pan-European turn in European e-Government

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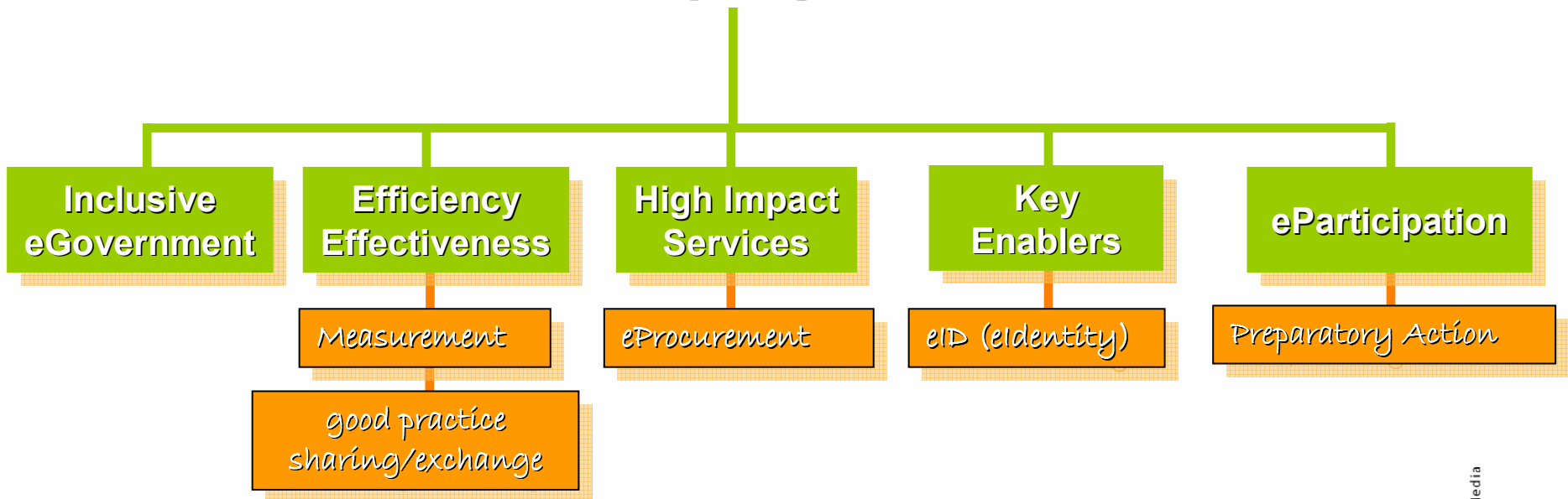
Information Society and Media DG
European Commission

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"Transferring best practice in Europe", Brussels, 7 November 2007



5 Priority Objectives



High impact services:

- high impact services for citizens to support at European level – who has good ideas?

eID & eProcurement:

- launch cross-border interoperability pilots

Inclusive eGovernment & eParticipation:

- gaining critical mass
→ explore, consolidate

Efficiency & Effectiveness:

- Measure user impact
- Ensure satisfaction
- Better understand eGovernment expenditure
- More efficiently exchange good practice
- Award excellence



- **Good National Progress**
 - Policies in place across EU27+
 - 7th EU27+ benchmarking (**Austria**)
- **Ministerial Declaration**
 - (a) EU Services Directive **2006/123/EC** article **8** on procedures by electronic means
 - (b) cross-border interoperability push
 - (c) reduction of administrative burdens (EC goal is 25% → up to 1.5% of GDP or some €150 billion)
 - (d) accelerated good practice exchange in inclusive eGovernment



EU Services Directive

- Directive 2006/123/EC Article 8 (Procedures by electronic means):
 - 1. Member States shall ensure that **all procedures and formalities relating to access to a service activity and to the exercise thereof may be easily completed, at a distance and by electronic means**, through the relevant point of single contact and with the relevant competent authorities.
 - 3. The **Commission shall**, in accordance with the procedure referred to in Article 40(2), adopt detailed rules for the implementation of paragraph 1 of this Article with a view to **facilitating the interoperability of information systems** and use of procedures by electronic means between Member States, **taking into account common standards** developed at Community level.



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★ Case Studies

Health On the Net Foundation

Acronym: HON

Author: Boyer Celia (Health On the Net Foundation)

Country N/A | <http://www.HealthOnNet.org/>

Date edited: 5 September 2007

Case Abstract

Since its creation in 1995 the Health On the Net Foundation has been developing solutions to respond to the Internet problems potentially threatening the health and medical domains, such as the...

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eHealth at ePractice



Top Events

19 - 21 September 2007 | Portugal
**PT: 4th Ministerial eGovernment
Conference - European eGovernment**

Ministerial eGovernment Conference 2007

- **HoReCa1** – One-stop-shop for Hotel Restaurants Café from the Netherlands
- **Mypage** one-stop-shop from Norway
- **Besancon.clic** digital gap from France
- German Administration Services Directory (**DVDV**)
- **Online Police Station** from Italy



Pan-European funding schemes

- eTEN ~50 ongoing projects
 - Deployment of eGov, eHealth, eInclusion
- CIP-ICT-PSP
 - Large scale pilots in eID and eProcurement
 - Pilots in eDocuments and Inclusive eGovernment
 - Thematic Networks (eParticipation, Measurement, Service brokering)
- 7th Framework Program for R&D
 - eHealth, eInclusion – eGovernment (?)



Potential Research Theme

- **Pan-European Semantic eGovernment Space**
 - eGovernment “enterprise architecture”
 - pan-European eGovernment ontology (Semantic Web based)
 - Interoperable by design



The Pan-European turn

- **EU Services Directive implementation**
 - e- “points of single contact” by 28 December 2009
- **EU level administrative burdens**
 - Ongoing zero measurement (Capgemini/Deloitte)
- **European Interoperability Framework 2.0**
 - 1.0 caused uproar – crucial for Member States
 - Consultation in 2007 – to be ready in Spring 2008
- **Pan-European services**
 - Citizens – still searching for candidates
 - Business – eProcurement being piloted in 2008-9



References

- **ePractice.eu** (good practice case)
<http://www.epractice.eu/cases/epractice>
- 2007 Ministerial Declaration on eGovernment
<http://www.epractice.eu/document/3928>
- The five 2007 eGovernment Award winners
<http://www.epractice.eu/document/3917>
- 7th EU27+ benchmarking report (2007)
<http://www.epractice.eu/document/3929>
- Taking stock of eGovernment from 2005 to 2007
<http://www.epractice.eu/document/3927>
- National Progress report
<http://www.epractice.eu/document/3915>
- **eGovernment in the Commission**
<http://ec.europa.eu/egovernment>



Funding schemes

- eTEN
<http://ec.europa.eu/eten>
- CIP-ICT-PSP
http://ec.europa.eu/ict_psp
- 7th Framework programme
<http://cordis.europa.eu/fp7>





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